

## **COVID-19 – How can you help?**

### **(30/03/20: Update for volunteers from Conwy County Borough Council)**

Dear volunteer,

Thank you so much for signing up to volunteering within the county of Conwy at this critical time; it is amazing to see such support in place. As you can imagine every day is bringing new challenges and we are working very hard to ensure that we put the most appropriate support and resources in place to keep everyone as safe as possible.

With this in mind as a County Council we are now able to use re-deployed staff to assist and deal with individuals that need support. So, in order that you are well supported and safeguarded as volunteers, and so to stop individuals being inundated we would be grateful if you could follow the below options:

**Option 1** – Register your interest with Conwy CVSC being the organisation devoted to volunteering within the County and they will be able to broker you with a local group / organisation in your area. They can also match your skills, interests and experience to the COVID 19 community need as it develops.

You can contact them by calling 01492 534091 / 523842 / 523848 / 523846 or by e-mailing: [volunteering@cvsc.org.uk](mailto:volunteering@cvsc.org.uk) or click on the following link to register a profile and apply to COVID-19 Volunteering in Conwy County:

[https://conwy.volunteering-wales.net/vk/volunteers/my\\_opportunities\\_info\\_ur.htm?PID=10155887&lang=EN](https://conwy.volunteering-wales.net/vk/volunteers/my_opportunities_info_ur.htm?PID=10155887&lang=EN)

**Option 2** – Contact a local group within your area that you know of that are supporting COVID19 efforts in your community. Being a part of a group will support you to be more resilient and to ensure that you can access support where you need.

Details of such groups are often found on Social Media or if not the CVSC, who are developing a picture of the community network, will hold a list of active groups for you to contact.

**Option 3** – If you wish to volunteer to help support hospital sites then email [BCUHB.PublicVolunteers@wales.nhs.uk](mailto:BCUHB.PublicVolunteers@wales.nhs.uk) with your name, age and contact details.

As of the middle of next week the 01492 575544 Community Support line will no longer contact individual volunteers to undertake tasks; they will go through the established groups who will of course welcome your support and commitment during these unsettling times.

May we take this opportunity again to thank you for your enthusiasm to volunteer within your community at such a critical time.